



07 May 2025

The Havannah Vanuatu – re-opening 21 November 2025

Dear Shelley,

We hope this message finds you well.

With a heavy heart, we regret to inform that we now need to temporarily close The Havannah Vanuatu until November 21, 2025. This decision follows a comprehensive engineering and damage assessment and the updated repair timeline provided by our contractors to address the impact of the December '24 7.3-magnitude earthquake. We had hoped this could be earlier however, we have been informed, that this is now not possible.

While this is not the news we wished to share, please rest assured that The Havannah Vanuatu will reopen with the same exceptional level of service, relaxation, privacy, and attention to detail for which we are internationally renowned.

Chris Martin, our Reservations, Sales and Marketing representative will have already or is in the throes of contacting you with regards to any other bookings you may have that are affected.

If there are any bookings that may have been affected by our temporary closure already and now, we need to move them again, please advise these guests that we can move to a new date, up to and including 31 March 2027 at the same wholesale rate as their original booking.

We understand the inconveniences this has caused your company and your staff involved but, we are committed to promptly restoring our services from November 21, 2025. We will provide regular updates on the reopening on our official website and social media channels as soon as all affected guests have been contacted personally.

I'd like to personally thank you for your understanding and continued support through this challenging time.

Yours sincerely,

Greg Pechan

Co-Founder/Owner

The Havannah Vanuatu