



Subject: Pool Enhancement Update – Taumeasina Island Resort

Talofa lava,

As part of our ongoing commitment to maintaining and elevating our resort offering, enhancement works will be undertaken on our **resort leisure pool** from early May through to late May.

During this period:

- The **resort leisure pool** will be temporarily closed, while works are completed.
- The **resort lap pool** will remain fully operational for guest use
- Beach access and all ocean activities will continue as normal.
- All other resort facilities and services remain unaffected.

Works are scheduled to commence from the 1st of May, with completion targeted towards the latter part of May, subject to final finishing works. Daily work hours will be between **9:00am and 5:00pm**.

The majority of any noise disturbance will occur during the first week, primarily due to the removal of existing tiles in preparation for replacement. We will ensure that the noise is kept to an absolute minimum, and guests will be kept regularly informed throughout the process.

These enhancements form part of our continued investment in the resort, ensuring we deliver an even stronger guest experience.

Our team remains on hand to ensure a seamless and enjoyable stay throughout.

For any queries, please contact our reservations team, or feel free to contact me directly on the details below.

Fa'afetai tele lava,

A handwritten signature in blue ink that reads "Nathan Bucknall".

Tuiataga Nathan Bucknall

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