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Nouméa, on the 18/12/2023

Subject : Aquatonic® Pool Closure 2024

Dear Wholesaler and Esteemed Travel Agent,

I hope this message finds you well.

We extend our gratitude for your continued support and partnership with Chateau Royal Beach Resort & Spa in 2023.

We kindly inform you that our paid facilities *Aquatonic®* Pool will undergo our annual closure from the 19th of February 2024 to the 25th of February 2024 (latest). During this time, the venue will be unavailable for our guests to purchase their entrance for the *Aquatonic Pool®*. However, the Aqua Royal Spa will operate as per usual for treatments and massages.

We apologize for any inconvenience this closure may cause to your esteemed clients.

However, please rest assured that our team remains fully committed to assisting you with any inquiries.

Your understanding and continued support are greatly appreciated. Should you have any questions or need further assistance, please do not hesitate to reach out to us. We are dedicated to ensuring a seamless experience for both you and your valued clientele.

Thank you for your understanding and ongoing partnership.

Warm regards,

Valentin SCHMITT

