

September 29, 2023

Dear Valued Partner:

The recovery efforts from the Lahaina wildfire continues to impact the West Maui community.

The Royal Lahaina Resort and Bungalows along with the Kaanapali Ocean Inn will remain closed to visitors until further notice as we will continue to provide shelter and recovery services to the families that have been impacted by the Lahaina wildfires.

We kindly ask that you please cancel any reservations holding at the property for 2023 and 2024. All cancelation fees will be waived for existing reservations.

For our dynamic partners, we have closed all dynamic connections. For our static partners, a stopsell has been issued for your records.

We thank you for your patience and understanding during this difficult time. We will keep you informed of any changes with our re-opening dates as they become available.

Please feel free to contact your Account Director or myself should you have any questions.

Mahalo!

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