

Papeete, October 21st, 2025

NEWS UPDATE - RENOVATION PROJECT OF SOFITEL KIA ORA MOOREA BEACH RESORT

Dear Partners, la ora na

We thank you to find below the latest information regarding the renovation works at the Sofitel Moorea.

We are pleased to share that the project has been extended to include the refurbishment of the Reception and the Spa, and the rejuvenation of the Ocean View and Garden bungalows located nearby:

- The reception and spa will be undergoing renovations starting from November 3, 2025, until the reopening in April 2026.
 - During that time, the reception will be relocated to the entrance of the Pure restaurant.
 - Le Jardin Spa treatments will be offered in bungalows reserved for this purpose (#509, 510, and 511). The hours remain unchanged (10:00 AM to 6:00 PM daily).
- The Ocean View bungalows and some of the Garden bungalows will also have their interiors renovated and will be closed from May 1 to October 31, 2026.
- The works announced previously (Pure restaurant, Vue bar, overwater bungalows) remain unchanged.

For greater clarity, you will find attached an explanatory plan that will allow you to identify the areas undergoing refurbishment, as well as the schedule of the project.

Once the hotel reopens in April 2026, the remaining renovations will take place inside the rooms, with minimal impact on the guests' experience. Therefore, no compensation is planned.

You can also rely on our dedicated on-site teams, who will continue to provide the attentive and genuine service that our hotel is known for.

We are delighted to gradually introduce you to this ambitious project, aimed at modernizing and transforming our establishment and enhancing the experience offered to our guests.

We remain available should you have any question, and thank you for your support.

Best regards,

Heikura Vaxelaire

Director of Sales, Marketing and Distribution