

## Four Seasons resort Bora Bora - Enhancements extended information

la Orana Dear Travel Partners,

As previously advised each guest staying with us over January 15<sup>th</sup> through October 2019 will receive a daily experience credit between 100 and 300 Euro based on their room category.

- Beach, Lagoon and Mountain View Overwater Bungalow Suites – 100 Euro daily
- Overwater Bungalow Suites with Plunge Pools and One-Bedroom Beachfront Villa Estates - 200 Euro daily
- Two-Bedroom Beachfront Villa Estates – 300 Euro daily

We have selected special resort and destination experiences for the usage of their credit, listed below:

- Round-trip Airport Transfers for two
- 45-minute Tandem Jet Ski Tour
- Two-Hour Snorkeling Tour for two
- Polynesian Dinner Show for two
- 50-minute Polynesian Massage for two
- 30-minute Helicopter Tour

We designed this experience credit to aid in the diminishment of any inconvenience our enhancements may create. In addition, we have also set up daily events on and off property for guest to enjoy during their stay with us such as: Yoga classes, Cultural activities, Star gazing, Catamaran Motu Beach Excursion....

This daily program will be provided to guests upon arrival, so each will have the exact program for their specific dates of stay.

To give more information on what will be taking place, we will be enhancing all accommodations, as well as constructing new accommodations.

All overwater bungalow suites and beachfront villa estates will be renovated. Further to that we are constructing and adding:

- eight (8) new overwater bungalow suites including 6 plunge pools
- six (6) plunge pools to existing overwater bungalow suites
- enhancing all seven (7) beachfront villa estates with additional amenities

Upon completion, the Resort's new room count will be 115 accommodations, consisting of 108 overwater bungalow suites (27 with plunge pools) and seven beachfront villa estates (all with private pools and outdoor kitchens.)

Rooms are taken out of order surrounding the rooms being renovated so no guest will be directly next to a room being worked on, however work will be done nearby depending on the occupancy in the hotel. We do anticipate some disruptions (except on Sundays) from 8am to 5pm. The level of noise will vary throughout the day and will get softer after 2pm. There should not be any disruptions in the Restaurant and Pool Area.

Rest assured that during your clients' time with us they will enjoy a heightened level of award-winning Four Seasons service, alongside an elevated and memorable stay.