



MEDIA RELEASE

Kia Orana Partners,

We would like to provide you with an important product update regarding the recently refurbished Moana Sands Beachfront Hotel.

The Hotel has reopened following its major room refurbishment, with our refurbished rooms now welcoming guests.

The final furniture and joinery package is being delivered to Rarotonga across three separate shipments over approximately the next three months. As a result, the rooms are currently operating with an interim furniture configuration while the final pieces are progressively installed.

Temporary Room Configuration

- Guest rooms are refurbished and operational for accommodation.
- The new kitchenette units, including sinks, are **not yet installed/available**.
- Some final furniture, storage and decorative elements are still to arrive.
- Rooms will progressively transition to their final configuration as each shipment is received and installed.
- Bathroom facilities, bedding and core guest accommodation facilities are operational.

Restaurant & Bar

The restaurant and bar is now finished and fully operational in all its new renovation and the much-loved amazing food we serve there is back to its best.

We kindly ask that partners reservations, sales and customer service teams are made aware of these temporary arrangements and that any current property descriptions referencing kitchenette facilities are updated accordingly during this interim period.

We will endeavour to minimise any disturbance to in-house guests while these works are being completed.

We are also contacting our upcoming guests directly to ensure they are aware of the temporary room configuration and on-site works prior to arrival.

We sincerely appreciate the patience and continued support of our valued industry partners throughout the final stages of the refurbishment of this much-loved property.

We will provide further product updates as each stage is completed and will confirm when the rooms have reached their full final configuration and look forward to share the exciting changes that have been made to the property.

Meitaki Ma'ata,

Moana Sands Group