



Dear Partner,

We are pleased to announce that our hotel will undergo renovations **from January 8 to March 8, 2024**. The work will cover the central part of the hotel, including the main swimming pool and the Rotui beach restaurant.

As you know from previous periods of renovation, our goal is to ensure that guests are as comfortable as possible and that you remain well informed. Therefore, please find below some useful information regarding the period in question:

- ✓ Crews will work Monday to Friday from 8:00 am to 5:00 pm. We do not anticipate any significant noise pollution during the construction period.
- ✓ As the renovations will take place in the area close to the garden bungalows, the expected impact on the overwater bungalows will be minimal. The garden bungalows closest to the swimming pool will be closed to the public for the entire renovation period.
- ✓ Food and beverage service will be provided during the day at Bar Eimeo, as well as Restaurant Aarii Vahine for breakfast and lunch. In the evening, the Toatea Crêperie will be open as usual.
- ✓ The Spa, water sports activities and boutiques will remain open. The beach, as well as snorkeling gear, SUP and kayaking activities, will also be available to our guests.
- ✓ **Boat shuttles to Motus Fareone** will run 4 times a day. Our guests are invited to spend the day or a few hours there, free of charge and at their convenience. They will be able to explore and enjoy the magnificent seabed, frequented by rays and sea turtles.

We understand that any period of renovation can be inconvenient for guests. For this reason, we are offering a **Resort Credit of 5,000 cfp (€41.90) per room, per day**, for every reservation during the period of renovation. This sum can be used at all our bars and restaurants, as well as at the Spa.

We sincerely hope the above measures provide a clear picture of our plans and answer any questions your clients may have.

For any further inquiries, please do not hesitate to contact us and we'll be happy to assist you.

With kind regards,

Daniele Venuti
Director of Sales & Marketing